• Reverse Distribution System
  – Overview
  – Benefits
• “Take-back” Programs
  – Reverse Distributors’ Potential Role
  – Challenges
  – Program Design Options
• Conclusion
Reverse Distributor Services

Returns Management
• Off-Site or On-line Processing Options
• Controlled Substance Processing CII-V & List 1
• Recall Special Handling
• Quality Controls - Box & Item ID
• One Touch Advantage

Risk Prevention
• Hazardous Waste Disposal
• Regulatory Compliant Facilities
• Witnessed Incineration
• Pedigree Compliance - Lot Code & NDC Capture
• Recall Management

Financial Recovery
• Electronic Invoices (Debit Memos)
• Reconciliation Assistance
• Reason Code Assignment
• Policy Application

Information Intelligence
• Pharmacy Level
• Corporate Level
• Recall /Withdrawals
Reverse Distribution System Logical Solution for Pharmaceutical “Take-back” Programs

- The Infrastructure
- The Regulatory Knowledge
- The Process to Implement Quickly

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Challenges Facing “Take-back” Programs

- Absence of a Federal Standard
- DEA Ruling – Illegal to include Controlled Substances
- Retail Pharmacy - A Hazardous Waste Generator
- Cost Responsibility - Who Pays?
Consumer “Take-back” Design Options

- In-store “Drop-box”
- In-store Pharmacy Assisted
- Mail-back
- Community “Take-back”

Consumer “Take-back” Programs
Conclusion

- The Reality:
  - Countless laws and regulations at both the state and federal level have the potential to impact a “Take-Back” program

- The Actions To Take:
  - Research and understand the intricacies of such a program prior to moving forward
  - Understand all the factors involved
  - Meet with your reverse logistics provider to discuss all of the options available